

Universal Technology Solutions COVID-19 Update

We know many of our valued customers and partners such as yourself are assessing the impact and the disruptions caused by the COVID-19 coronavirus. Our thoughts are with your employees and their families at this very difficult time.

We want to inform you of the efforts Universal Technology Solutions is taking to continue serving you today and in the future.

Like other companies, we are making some adjustments to accommodate local mandates and precautions against COVID-19 and some of our employees are working from home.

Despite this, your Universal Technology Solutions contacts are available and actively working and serving our customers and inquiries. Business-critical travel is being supported at this time, but we are encouraging our personnel to engage virtually as much as possible. Please continue to reach out to them as you normally would.

As for our ability to supply you with the services and products you need, we are pleased to say that our team will continue to fulfil the demand for our products and solutions.

In some cases, however, we are seeing delays in supplier deliveries or logistic flows. Our team are working hard to minimize these delivery impacts as much as possible. As needed, we are notifying affected customers of delays and as new information comes available.

In cases where we are working on our customers' sites, we are taking steps to ensure that our employees and subcontractors are safe and able to be productive. We appreciate your understanding in this rapidly shifting environment.

The safety of our employees and customers is our top priority, and we continue to monitor the COVID-19 situation globally. As circumstances change, we may reach out with more information or an update. In the meantime, please know that we appreciate your continued support of Universal Technology Solutions and your business.

Joseph Catalano

Director

